



FIRM-FILL® Sound Control Mats

2-YEAR LIMITED WARRANTY

What products are covered?

This limited warranty applies only to the following FIRM-FILL® Brand Sound Mats sold by Hacker Industries, Inc.:

1. FIRM-FILL® SCM-125
2. FIRM-FILL® SCM-250
3. FIRM-FILL® SCM-400
4. FIRM-FILL® SCM-750

This warranty applies only to sound control mats that are sold by Hacker Industries, Inc. and installed by its Licensed Applicators who exclusively install floor underlayments sold by Hacker Industries, Inc. Furthermore, this warranty applies only when such sound control mats are installed in conjunction with other Hacker Floor Underlayment products, including FIRM-FILL® Brand Gypsum Concrete.

How long does coverage last?

This warranty runs for a period of two (2) years from the date of installation of the FIRM-FILL® products.

What is covered?

Hacker Industries, Inc, warrants to it's Licensed Applicators who exclusively install only Hacker Brand Underlayment products and to the owner(s) of the work of improvement at the time the sound control mat is installed that the sound control mats covered by this warranty will be free from defects in material and workmanship and will conform to the specifications provided. If covered sound control mats fail to conform with this warranty during the two-year warranty period, and if that failure is reported promptly (but in no event more than thirty (30) days after discovery), Hacker Industries, Inc. will, at its sole option, repair and/or replace the defective goods or refund the purchase price of the defective goods. Hacker Industries, Inc. will not, however, pay costs of labor, freight, floor covering materials, consequential or incidental damages, or any other damages associated with material repair or replacement.

The preceding paragraph limits the scope of the warranty provided hereunder and the remedies for its breach. This limited warranty replaces and supersedes any and all other express or implied warranties. Except as expressly warranted herein, these FIRM-FILL® Brand Sound Control Mats are sold "as is," without warranty.

What about sound?

FIRM-FILL® SCM is one component in an overall floor/ceiling assembly. Its performance is affected by every other component and the likelihood of achieving code compliance is contingent upon many other trades including framers, plumbers, drywall contractors to name a few.

Developers and general contractors are responsible for building properly and testing field performance as soon as possible in order to assure the reliability of the project.

Therefore, laboratory tests are not a guarantee of field performance because of the issues noted above and many other design errors that may occur. Please consult a professional acoustical consultant to assure plans are proper and that the floor/ceiling assembly can perform to expectations

How do I get service?

Within thirty (30) days of the time you discover any problem with the listed FIRM-FILL® Brand Sound Control Mats, contact your Hacker Industries, Inc. Licensed Applicator. You will be requested to provide any sales receipt, invoice or other evidence indicating the approximate date of installation. Photographs of the affected area are often helpful. If you need additional copies of Hacker Industries, Inc.'s product literature, visit www.HackerIndustries.com or call (800) 642-3455.

How does state law apply?

This warranty gives you specific legal rights. You may also have other rights that vary from state to state.



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